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January 14, 2025

Dear Hempstead Learning Community,

We are writing to make you aware of a recent cybersecurity incident involving PowerSchool, a software vendor which provides our Student Information System (SIS). This incident was not due to any fault of the district.

PowerSchool discovered access to their computer system that took place without their permission. They found that personal information (PII) has been accessed. This could include the following:

- *Names*
- *Addresses and Phone Numbers*
- *Medical Information*
- *Social Security Numbers (SSN)*

We take protecting student information very seriously. PowerSchool is investigating and working with us to take all the necessary steps to continue to protect your information and to provide updates concerning next steps for anyone who was impacted.

The district is communicating with the proper authorities for this investigation and will be taking additional steps as needed to enforce stricter security protocols.

We will provide updates as we learn more. If you have any questions, please email dpo@hempsteadschools.org.

Thank you for your patience and understanding,

Sincerely,

Susan Johnson

Acting Superintendent of Schools